53-087R Floor Coverings with Related Supplies Equipment and Services Supplier Evaluation Results

Staff from the Physical Plant Operations Department, the principal user of this contract and other locations that also utilized this contract, completed this survey regarding the vendors that supply the products on the contract 53-087R - Floor Coverings with Related Supplies Equipment and Services. From the results, it may be seen that all respondents consider that the vendors perform at a Good, Very Good and Excellent levels, that the users are Satisfied or Very Satisfied and that all users would use this vendor again.

| Response | Mfg used | Overall Customer Service Rating | Delivery as scheduled or promised | Satisfaction with Supplier | Would you use them again? | Compliance with Specifications Rating | Quality Compared to Similar Products/Services | Price Compared to Similar Products/Services | Would you purchase this product or use this vendor again? |
|----------|----------------------|------------------------------------|-----------------------------------------|-------------------------------|---------------------------|---------------------------------------------|-----------------------------------------------------|---------------------------------------------------|-----------------------------------------------------------|
| 1 | Continental Flooring | Excellent | Excellent | Very Satisfied | Yes | Excellent | Excellent | Excellent | Definitely |
| 2 | Continental Flooring | Good | Good | Satisfied | Yes | Good | Good | Good | Probably |
| 3 | Continental Flooring | Excellent | Excellent | Very Satisfied | Yes | Excellent | Excellent | Excellent | Definitely |
| 4 | Interface Americas | Very Good | Very Good | Very Satisfied | Yes | Very Good | Very Good | Very Good | Definitely |
| 5 | Milliken | Very Good | Very Good | Satisfied | Yes | Very Good | Very Good | Very Good | Probably |
| 6 | Mohawk | Very Good | Very Good | Satisfied | Yes | Very Good | Very Good | Very Good | Probably |
| 7 | Shaw Industries | Very Good | Very Good | Very Satisfied | Yes | Very Good | Very Good | Very Good | Definitely |
| 8 | Shaw Industries | Excellent | Excellent | Very Satisfied | Yes | Excellent | Excellent | Excellent | Definitely |
| 9 | Shaw Industries | Excellent | Excellent | Very Satisfied | Yes | Very Good | Very Good | Very Good | Definitely |
| 10 | Tandus Flooring | Very Good | Very Good | Very Satisfied | Yes | Very Good | Very Good | Very Good | Definitely |